

CONFLICT MANAGEMENT WORKSHOP

Proven Strategies for Conflict Resolution and Stronger Leadership

Facilitators: Mark J. Freeman, Ph.D. and Kent Michael, Ph.D.

TURN TENSION INTO TEAMWORK



Conflict is unavoidable—but great leaders know how to navigate it effectively. This two-day interactive workshop will equip you with the skills to manage tensions, resolve disputes, and build a healthier organizational culture.

WHAT YOU'LL LEARN

- The root causes of workplace conflict
- How to spot triggers and early warning signs
- Systems Theory strategies for conflict resolution
- Navigating relationship triangles in teams
- Practical techniques to manage disputes
- Mediation and facilitation essentials
- Real-world conflict role-play experience

**"Conflict is inevitable, but
combat is optional."**

– Max Lucado

WHAT YOU NEED TO KNOW

Date: June 18th – 19th, 2025

Location: Vulcan Park in Birmingham, AL

Cost: \$3,500

Register: www.blankenshipandseay.com



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